

Our arrangements with external providers

UNSW has engaged YourCall Pty Ltd (YourCall) to perform the role of an external Disclosure Officer in addition to the UNSW Disclosure Officers, which are listed [here](#). This means that YourCall can receive written or verbal reports of suspected serious wrongdoing on behalf of UNSW.

YourCall notifies Bron Greene the Director, Conduct and Integrity and Riley O’Keeffe the Manager, Disclosures and Complex Investigations at UNSW when it receives a report. Bron and Riley are provided with unique login access to the YourCall portal read and assess the report. The YourCall portal also provides a private message board, where reporters can anonymously communicate with Bron and Riley after making their report. More information on the message board can be found [here](#).

From time to time, we also engage YourCall to provide expert disclosure training to UNSW staff.

Sometimes investigations of serious wrongdoing are undertaken or assisted by external entities, such as Deloitte Touche Tohmatsu or MinterEllison. The University has these two external entities on a ‘retainer’ like agreement and we will only engage them if we feel like we need external assistance. ~~YU~~